



Clinical Systems and Patient Safety Reporting

Electronic Medical Record

Epic is the official electronic medical record used at UH:

- All providers must complete training prior to access being granted to any clinical system.
- Inpatient and Outpatient
- Multiple application modules including
 - Ambulatory (95% complete)
 - ASAP (ED)
 - OpTime (OR, MSP, SDS)
 - CPOM (Orders)
 - ClinDoc (Clinical Documentation)
 - Stork (OB/GYN only)
 - Radiant (Radiology)
 - Beaker (Clinical Lab)
 - Kaleidoscope (Ophthalmology)
 - Phoenix (Transplant)
 - Beacon (Oncology)
 - Anesthesia
 - CCM- Clinical Case Management
- Epic online and in-class training is based on ***provider specialty and modules.***



Additional Systems

Logician

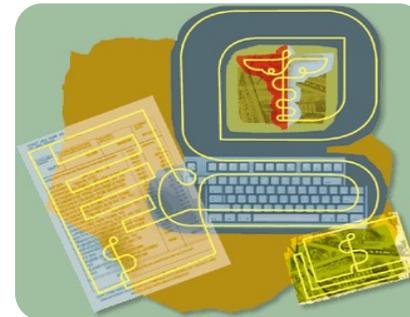
Outpatient EMR system for Historical information

Clinics that have not yet converted to EPIC will still be on Logician

Some of the MD practices are using Logician

Cerner

CoPath Pathology System Results are in Epic



Downtime

Planned Downtime:

Scheduled for **Sundays at 12:01am** or other times defined in advance by the hospital for minimal operational impact. Downtime can be considered planned but emergent.

Unplanned Downtime:

Unscheduled, interrupted Epic access caused by a network outage, power outage, disrupted interface with ancillary systems, application or server crashes, etc.

What does it mean to me?

All services and functions revert to a paper system and “recovery” is performed before the system returns.

Business Continuity Plan (BCA)

The process for handling a planned or unplanned Epic System downtime

Resources:

Read only version of Epic on mobile units and desktop computers



Each patient care unit has a designated downtime (BCA) computer with access to patient summary and medication administration reports

My Chart

- Patient Portal gives patients access to parts of their medical record.
- Mobile apps are available for MyChart.
- Proxy access available for pediatric and adult relationships.
- Encouraging patients to register for and use MyChart is the responsibility of all care providers.
- Enrollment information is found on the Epic After Visit Summary (AVS).
- Marketing flyer is available throughout UH locations.

About MyChart

MyChart gives you online access to your health information, including your recent lab results. In the past, this information has been hard to find. With MyChart, portions of your health information are at your fingertips including lab results, appointment dates, medications, and immunizations. All your family's records are collected and safely stored into MyChart.

Convenience is key with MyChart, allowing you manage appointments online, all without leaving your house or picking up the phone.

Get connected to your health today by asking any member of your health team about MyChart and its many benefits that are just a click away.

The UNIVERSITY HOSPITAL
University of Medicine & Dentistry of New Jersey

Welcome to **MyChart**

Get connected to *your health.*

Register for **MyChart Patient Portal** today

You see what your doctor sees using MyChart.

See your medical information on the web

- > Review your medications, immunizations, allergies and medical history for the last six months.
- > View test results online.
- > Learn tips on how to take care of your health.
- > After your doctor's appointment, your instructions will be posted on MyChart for quick and easy viewing.

Manage appointments

- > Request and cancel appointments online with MyChart.
- > View past and upcoming appointments.

Access your family's records

- > Your account can be linked to your family's past and present medical records.
- > With linked accounts, you can request appointments for your family.

How do I sign up?

- > Simply ask your doctor or nurse about MyChart.

Security and peace of mind

- > Thanks to MyChart, your medical history and current health information is safe using a secure connection and password.

MyChart is not your official University Hospital record and does not contain all of the information that is in a patient's medical record. Copies of your official medical record may be obtained from the Medical Records Department at the University Hospital.

Pictured above is the login home screen. To the left is your personal home page with access to the last six months of your medical record.

MyChart
Get connected to *your health.*

HOW TO ENTER A SAFETY INTELLIGENCE (SI) EVENT

Safety Intelligence (SI)

Safety Intelligence is an electronic event reporting database maintained by Vizient®, in conjunction with University Hospital, for reporting, tracking, and trending patient safety events.

Enter an SI event whenever an unexpected occurrence or variation in care occurs that places, has placed or may place a patient in harm.

Tips

- Clinical links is located on each computer in all patient care areas.
- You are encouraged to note your role (Reporter Role). However, you may enter an SI anonymously if preferred.
- The system will automatically log out after 15 minutes. There is no Save function.
- Use SBAR to describe the event: situation, background, assessment, recommendation.
- Enter a factual account of what happened, avoid accusations.
- Describe any factor you feel may have contributed to the event.
- Focus on patient safety, always keeping the patient in mind.

FROM CLINICAL LINKS



HOW TO ENTER A SAFETY INTELLIGENCE (SI) EVENT

Mandatory fields are noted as *

Start

* Who was affected by the event? Patient

* Date of admission or ambulatory encounter

People affected by the event

* Type Patient Visitor Staff Member/Employee
For the primary person affected: the response here should match the response above for "Who was affected by the event?"

* MRN

Last name

First name

Middle initials

Date of birth (MM/dd/yyyy)

To receive feedback, include your name & email

* Reporter role

* Last name

* First name

Contact phone number

Your e-mail address
Ensure this is completed if you would like to receive acknowledgement of report submission

Approved Email Extensions:
@uhnj.org
@njms.rutgers.edu
@rutgers.edu

Would you like to receive feedback about this event?
An email address must be provided above.

Harm Score: Click on ? for a list of harm scores

Harm Score

* Harm score ?

Nature of injury

Misc. Info

Who was notified?



Enter an SI event whenever an unexpected occurrence or variation in care occurs that places, has placed or may place a patient in harm.

Questions? Call Patient Safety at 2-9317 or 2-1530.



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Newark, NJ

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Thank you
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